

DATA PROTECTION AND PRIVACY

We respect your data and privacy

Please find below our privacy policy which shall be deemed to be incorporated into our terms and conditions. We are Marbella-vips and our address is Urb Jardines de Albaicin (Bel Air) 9- La Sultana 1 –A 29688, Estepona, Malaga, Spain. takes the privacy of its customers data very seriously. Please read the following policy to understand how we will treat your personal data when you use our site. If this policy changes then we will let you know via our homepage but we assure you that we only use your data as specified here and for our legitimate business reasons.

When do we collect data?

We can collect data on you from a variety of different sources these include.

1. When you purchase products or services from the site or over the phone;
 2. When you become a subscriber;
 3. When you speak to our customer services personnel;
 4. Via explicit data capture measures, for example by entering competitions and completing surveys; and
 5. Via implicit data capture measures such as studying which pages you read the most and the use of cookies.
- In any of the above cases the data we collect could be personal data.

What do we do with your personal information?

When you buy anything via the site, we may need to collect information about you to process the transaction, fulfill your order and provide you with the services you expect. This information may include, but is not limited to, details such as your name, your address and your credit card details.

Unless we have your express consent we will only disclose personal data to third parties if this is required for the purpose of completing your transaction with us. This is of course subject to the proviso that we may disclose your data to certain permitted third parties, such as members of our own group, our own professional advisers who are bound by confidentiality codes, and when we are legally obliged to disclose your data.

By becoming a subscriber you consent to receive from us by e-mail our e-newsletter and details of other special offers which we may think may be of interest to you.

Marbella-vips retains and uses your personal information to provide you with the best experience by providing you with a personalised service and to give you details of offers which we think will be of interest to you. We may also use the information to process any transactions you undertake with us and for internal administration and analysis.

We do not sell, rent or trade your personal information to third parties for marketing purposes without your express consent.

For any of the above purposes we may send your information internationally including to countries outside the EEA. Some of these jurisdictions offer differing levels of protection of personal information, not all of which may be as high as the UK. Beginning 1 June 2002, the personal information that you submit to us through the chillisauce.co.uk site will be collected, stored and processed at our third party service provider's data centre in the United States. The United States has data protection laws that are different and/or less stringent than those in the UK. We will, however, ensure that your personal information is kept confidential and secure, and that the appropriate technical and organisational measures, to prevent unlawful or accidental destruction, accidental loss, unauthorised disclosure or access or other unlawful forms of processing, are implemented.

The measures outlined above together with our Privacy Policy, will provide a sufficient level of security in relation to the risks inherent in the processing of your personal data and with respect to the nature of the personal data to be protected.

By becoming a Marbella-vips customer you consent to the collection, storage and processing of your personal information in the United States and to the transfer of the personal data submitted by you to this site before 1 June 2002 to the United States for processing there on behalf of Marbella-vips

Cookies

Cookies are small files which are sent to your browser and stored on your computer's hard disc. Whenever you visit Marbella-vips and unless you elect not to receive cookies, then your computer will store an identifying code in the cookie which may mean you do not need to type in your email address each time you return to the site. Other than this, we do not store your password or any other information in the cookie, or use it for any other purpose. Our third-party advertiser may place or recognise a unique cookie on your browser. You can at any time set your browser to notify you before you receive a cookie, giving you the opportunity to decide whether to accept it. You can also set your browser to turn off cookies.

Third Party Advertising

The ads appearing on this Web site are delivered to you, on our behalf, by our Web advertising partner. Information about your visit to this site, such as number of times you have viewed an ad (but not your name, address, or any other personal information), is used to serve ads.

Data

In the UK we operate and are registered in accordance with applicable data protection legislation.

Consent

By disclosing your personal information to us using this website or over the telephone, you consent to the collection, storage and processing of your personal information by Marbella-vips in the manner set out in this Privacy Policy. Some information and e-mails sent to Marbella-vips may be used as testimonials but no e-mail address or contact details will be displayed.

Opt-Out Policy

Marbella-vips Newsletter subscribers have the option to opt-out of receiving further information from us.

Change/Modify Details

To change your e-mail address details send an e-mail with your correct details to: info@marbella-vips.com
If you need to Modify or Change your personal details after you have made a purchase on the site please contact us as soon as possible.

Contact

If you have any questions or concerns about the information we hold about you, you can also contact us.

Other Miscellaneous Section

1. Please note that in using the Channels you agree to be bound by the following obligations:

- You accept financial responsibility for all transactions made under your name or account.
- In order to make a purchase you must be over 18 years old and have the legal capacity to make the transaction.
- You must make sure that all the information you provide to us is true and accurate.
- You must not use the any of the Channels for speculative, false or fraudulent bookings.
- The transmission of threatening, defamatory, pornographic, political or racist material or any material that is otherwise unlawful is expressly prohibited.
- The site and any content may not be modified, copied, transmitted, distributed, sold, displayed, licensed, or reproduced in any way by you, except if you wish to make copies of the website for your own personal and non-commercial use.

2. Our site may contain links to other third party websites over which Marbella-vips has no control. Marbella-vips cannot therefore have any responsibility in relation to the accuracy, completeness or quality of the information contained on those websites.

3. The copyright and the propriety rights on the website and other Channels and all content are owned by Marbella-vips or its third party licensors and in this respect Marbella-vips reserves all rights.

4. Marbella-vips uses secure technology to safeguard information including personal information and financial transactions. Please see our Security Policy.

5. Marbella-vips reserve the right to change or update its these terms and conditions relating to the use of the Channels from time to time. We will inform you on the relevant Channel when we have updated the terms. Please note that you will be unable to make a purchase from any Channel unless you have confirmed that you have read and understood the most recent version of the terms.

6. This user agreement is between you and Marbella-vips and is governed by the laws of England and Wales.